



EMERGENCY DEPARTMENT

Speed Care Delivery

Of all the departments in your hospital, the emergency department (ED) needs to react the fastest to the care and service needs of incoming patients. Too often, ED staff is slowed by processing paper forms.

Typically, a registration clerk or ED nurse searches file cabinets or a storage area to find forms that may not be there or could be outdated. This necessitates leaving the patient, as does photocopying their forms when the patient has completed them. Then, once the patient is admitted, the forms must be sent to HIM, patient finance and other areas, wasting further time.

It doesn't have to be like this.

Access's electronic forms management solution for the emergency department enables registrars to admit patients faster than ever before. Once a clerk has entered patient information into the health information system (HIS), the Access system uses this data to pre-populate demographics on electronic forms. The patient can apply their electronic signature to these via a tablet PC, LCD pad or e-clipboard, and the forms are then ported directly into the electronic medical record (EMR) via the document management system.

At the same time, the Access system produces barcoded wristbands that facilitate positive patient ID throughout the encounter. If your hospital chooses not to go with e-signature right away, the Access system prints barcoded forms. Once the patient has signed them, they can be indexed in the document management system without the usual time-consuming and error-prone data entry.

With this proven solution, your ED can:

- Enhance patient care and satisfaction by speeding admission
- Improve information sharing with other departments by eliminating paper-related holdups
- Increase patient safety with barcoded wristbands and error-free indexing
- Boost staff productivity by minimizing manual tasks
- Protect patient privacy with electronic forms workflow and tamper-proof e-signatures

Speeding ED Admissions at Anderson Hospital

“In the ED, the Access system gets patients registered and into examination rooms quickly, so they can be evaluated by physicians and can get the care they need without delay.”

Travis Hanson
Applications Analyst

When a patient comes into Anderson Hospital’s ED, an admissions associate registers them in the Meditech HIS and prints demographics information. The Access system captures this information and integrates it into a packet of electronic admissions forms. This way, there is no need for manual data entry when the forms are printed.

In addition to printing forms, admissions associates create face sheets for the business office and medical records department to process each patient’s event. Previously, staff scanned these face sheets and manually linked them to the patients’ records in Anderson’s document management suite.

Now, Access’s Image Portal sends these forms directly into the document management system and indexes them automatically. This reduces manual effort, ensures staff members in the business office and medical records department have the information they need immediately, and eliminates the wasted time and potential for errors associated with manual data entry.



Hospital-Wide Electronic Forms Management

Access’s emergency department solutions are part of the company’s industry-leading range of electronic forms management offerings, which deliver time and cost savings and complement EMR, patient safety and disaster planning initiatives at hospitals worldwide. Here are just some of the other departments and functions that Access provides solutions for:

- Patient Access
- HIM
- Clinical Departments
- Patient Finance/Business Office
- Physician Services
- Nursing
- Cancer Staging
- Accounts Payable
- Human Resources
- Risk Management
- Housekeeping/Environmental Services
- Dietary
- Payroll